

## Family Forums

Our Family Forums are a good way to help us improve services to you and other families. Attended by EACH staff, including the locality Service Manager and Family Communications Co-ordinator, we keep it informal and really do listen and make changes from the feedback we get. They take place around three times a year and usually last around two hours.

One of the three Forum meetings is our annual joint Family Forum which is an opportunity for families across all hospice localities to come together, hear the latest news and care developments from the EACH Chief Executive and Director of Care, and engage in feedback, questions and discussion.

- All family members are welcome
- There is no commitment to attend regularly
- We will always look at providing childcare for you
- We provide refreshments at each Forum.

The purpose of the Forum is to act as a reference group with a focus on:

- the quality of our care and support
- the development of our services
- providing an insight into families' experiences
- improving our communication with families and the general public.

### How to contact our teams

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