

Information for families staying at EACH

All our hospices have accommodation for families, if they wish to stay. The rooms contain a folder with the practical information you need.

Our staff only go in your room to clean or make beds when you invite them to. You may decide you want to sleep in the bedroom with your child and you're welcome to do this. We can put extra beds in the rooms or use an adjoining bedroom if needed.

You're welcome to join everyone in the dining room at meal times, or choose to eat in your room if you prefer. Please feel free to let us know any special dietary requirements you or your family have.

Brothers and sisters are always welcome and we like them to feel at home as much as the rest of the family. To help keep them entertained, we have toys, games, activities, books and DVDs to suit all ages and interests. When staff are available, we're happy to help look after them, however, they remain the responsibility of their parents at all times and we'll be guided by you in looking after them.

Your family's clothing can be laundered by us each day, unless you prefer us not to. There is a washing machine and dryer which you can use if you'd like to do any of your own laundry.

Families staying at the hospice must keep their own personal medications in the family bedroom in a lockable box (provided by us) or with the door locked. If applicable, brothers or sisters must have their medication administered by a family member. We regret that we are unable to provide paracetamol to families or visitors for their personal use.

WiFi is available at all of our hospices. To ensure the privacy and safety of all our service users, you must not take or share photos of, or information about, other services users on social media at any time.

How to contact our teams

EACH Milton (Cambridgeshire) 01223 815100; eachmiltonadmin@each.org.uk

EACH Quidenham (Norfolk) 01953 888603; eachquidenhamadmin@each.org.uk

EACH The Treehouse (Suffolk and Essex) 01473 271334; ipswichadmin@each.org.uk

www.each.org.uk/contact-us