



August 2026
Issue 01

Retail Roundup

The latest news and updates for retail volunteers



East Anglia's
Children's Hospices

Welcome

When I last wrote, we had just begun our new financial year and, against a backdrop of rising costs and turbulent global events, the year ahead felt likely to be the most challenging we had faced since 2020. I am delighted to say that, despite many of these challenges remaining, we are on course for another excellent year. Thanks to your continued support, retail sales are vibrant, and our contribution to the charity remains strong.

You'll read much more about the successes we've achieved over the last four months in the pages that follow, however, none of this would be possible without the dedication and commitment of our wonderful team of staff and volunteers. I want to take this opportunity to say a huge thank you for everything you do and for the part you play in our success.

Alongside expanding our hospice in Ipswich, The Treehouse, we are embarking on a new **Care Strategy**, centred around making more possible and reaching further. I am immensely proud that the success of our retail operation, and the efforts of so many volunteers, help make these ambitious plans possible.

As summer draws to a close and we move into the busiest and most important period of the retail year, from our Autumn Launch through to the Christmas season, I would like to thank you in advance for your continued support – and I look forward to updating you again later in the year.

Thank you.

Ian Nicolson

Director of Retail and Trading



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Trading update

Over the next few pages you can see what brilliant results your shops have delivered during Q1 of the financial year.

It has been a challenging season with heat waves impacting trade. As a team, we haven't let this stop us and have worked together to keep shops open and push as hard as possible to hit budget! I'm confident with a strong Autumn Launch, and some cooler weather, we will get things back on track.

Income: Total income year to date (YTD) is **£3,877,034** -0.2% to budget but +11.4% to last year. A great result overall, with strong opening performances in St Neots, Aldeburgh and Aylsham Town, our three new shops.

Gift Aid: Our claim to the end of July is **£349,512** 0% to budget and +15% to LY. We are now consistently delivering over 50% conversion rate which is incredible, YTD we have delivered **51.8%** conversion. WOW! Keep asking every donor and checking customer emails so we can save on postage costs.

eBay/EACH Book Shop and Style with EACH: Our three digital shops have delivered a combined income of **£192,502** which is 7% more than last year. We continue to focus more on quality rather than quantity with our hero categories and have delivered **£64,000** YTD on these types of products, so keep sending them in.

New Goods: Another great start to the season delivering **£206,171** so far this year. That's +5.4% to budget and +13% to LY. Some strong results across the board and our new shops have exceeded expectations delivering some impressive results.

Recycling: We continue to sell imperfect goods well and have delivered **£58,572** YTD. That's +6.2% to budget and +22% to LY. We have introduced a Blue Dot Clearance option which is working well and World Of Books has contributed an additional **£11.5k** YTD.

The retail facilities team has been at it again with some great work.

We've had a refreshed shop front in Woodbridge, an update to the storage shed at Histon Road and a similar update to the shed and deck at Unthank Road. Thanks to the team, these will all have such a positive impact on our shops.



Trading update

As I mentioned, we have opened **three** new shops this year so far; St Neots, Aldeburgh and just two weeks ago we opened in Aylsham.



Aldeburgh



Aylsham



St Neots

Forging friendships

Support our sibling days

Please give 25p at the till today



We also saw great success from our add donation campaign, Forging Friendships.

By asking for just an extra **25p** on every transaction we delivered an additional **£9,948.**

A huge thank you to everyone that serves on our tills and asked all those customers for that little bit extra, it all adds up as you can see!

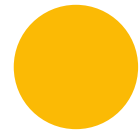
Finally, I would like to say a huge thank you to all our incredible team of retail volunteers, we simply couldn't do what we do without you.

I look forward to meeting as many of you as I can at the upcoming Thank You Days and while I am out on my travels visiting shops.

For now, let's have a great New Season Launch and keep those tills ringing.

Fran Elliott - Head of Regional Retail Operations

Income



Store	Actual	Budget	%Variance	Last year	%Variance
ALDE	33,579	21,253	58.0%	0	0.0%
ANGO	54,552	54,540	0.0%	51,070	6.8%
ATTL	65,127	66,663	-2.3%	67,095	-2.9%
AYLS	55,092	54,064	1.9%	53,471	3.0%
BECC	60,582	58,216	4.1%	55,181	9.8%
BOWT	73,903	78,876	-6.3%	77,319	-4.4%
BUNG	48,634	48,289	0.7%	46,800	3.9%
BURY	58,540	64,264	-8.9%	31,773	-5.2%
CAST	108,827	110,289	-1.3%	11,127	878.1%
CAMB	131,134	121,665	7.8%	113,674	15.4%
CHER	65,320	66,317	-1.5%	66,904	-2.4%
CLAC	98,562	83,633	17.9%	84,166	17.1%
COLC	42,924	43,031	-0.3%	40,011	7.3%
CROM	128,810	126,166	2.1%	122,264	5.4%
DERE	42,495	44,301	-4.1%	41,234	3.1%
DISS	56,785	66,198	-14.2%	65,805	-13.7%
DOVE	70,039	71,458	-2.0%	69,095	1.4%
DOWN	51,597	53,738	-4.0%	50,949	1.3%
ELYS	84,202	85,579	2.0%	79,966	5.3%
FAKE	60,537	54,548	11.0%	49,462	22.4%
FELI	73,897	71,829	2.9%	69,474	6.4%
FITZ	87,047	87,831	-0.9%	84,605	2.9%
FRAM	69,275	74,059	-6.5%	68,311	1.4%
FRIN	76,479	76,341	0.2%	84,250	3.0%
HADL	103,995	104,001	0.0%	102,416	1.5%
HALE	51,549	57,974	-11.1%	58,527	-11.9%
HALS	39,036	42,544	-8.2%	38,920	0.3%
HINT	51,607	52,056	-0.9%	49,572	4.1%
HOLT	85,039	98,672	-13.8%	95,119	-10.6%

Store	Actual	Budget	%Variance	Last year	%Variance
HUNT	60,175	57,529	4.6%	55,135	9.1%
IPSW	45,968	43,397	5.9%	36,667	25.4%
IVES	65,708	66,944	-1.8%	65,285	0.6%
KING	48,066	54,849	-12.4%	0	0.0%
LEIS	51,007	51,694	-1.3%	50,073	1.9%
LIME	45,245	46,060	-1.8%	41,023	10.3%
LONG	71,212	75,006	-5.1%	70,287	1.3%
LOWE	59,694	63,137	-5.5%	62,587	-4.6%
MARC	60,599	61,943	-2.2%	54,650	10.9%
MERE	47,785	48,547	-1.6%	47,463	0.7%
MILT	48,715	51,974	-6.3%	45,021	8.2%
NEOT	58,307	38,970	49.6%	0	0.0%
PLUM	89,653	93,666	-4.3%	84,510	3.6%
PORI	63,208	71,178	-11.2%	70,261	-10.0%
ROYS	71,964	69,013	4.3%	66,989	7.4%
SAXM	91,592	82,296	11.3%	81,307	12.6%
SHAM	9,744	7,533	29.4%	0	0.0%
SHER	76,006	77,836	-2.4%	72,493	4.8%
SOHA	38,073	43,901	-13.3%	40,777	-6.6%
SUDB	48,392	46,850	3.3%	45,869	5.5%
STOW	47,678	53,790	-11.4%	24,369	95.7%
SWAF	39,179	44,294	-11.5%	44,236	-11.4%
UNTH	73,741	78,734	-6.3%	73,893	-0.2%
WALS	61,259	63,724	-3.9%	60,940	0.5%
WHIT	61,678	59,042	4.5%	57,553	7.2%
WOLD	120,935	110,683	9.3%	108,933	11.0%
WOOD	99,809	97,372	2.5%	94,818	5.3%
WROX	80,466	79,717	0.9%	76,085	5.8%
CAF1	54,061	48,918	10.5%	37,573	43.9%
WYMO	57,951	60,966	-4.9%	61,944	-6.4%



Gift Aid



GIVE IT SOME



giftaid

The percentages shown are the % of donated goods sold that attracted Gift Aid for that shop.

Store	Claim year to date	Actual conversion
ALDE	2,153	49%
ANGO	4,845	47%
ATTL	4,963	42%
AYLS	6,727	69%
BECC	5,235	49%
BOWT	6,337	47%
BUNG	3,774	43%
BURY	4,351	42%
CAST	7,146	36%
CAMB	13,290	56%
CHER	9,110	82%
CLAC	5,464	29%
COLC	2,845	35%
CROM	10,060	46%
DERE	3,712	49%
DISS	5,200	50%
DOVE	6,138	49%
DOWN	4,100	45%
ELYS	7,063	48%
FAKE	5,481	53%
FELI	10,244	82%
FITZ	6,845	42%
FRAM	9,555	83%
FRIN	5,852	43%
HADL	10,111	55%
HALE	4,990	55%
HALS	3,087	46%
HINT	5,026	58%
HOLT	7,485	52%
HUNT	3,717	34%

Store	Claim year to date	Actual conversion
IPSW	7,599	93%
IVES	7,72	62%
KING	3,087	38%
LEIS	4,697	53%
LIME	1,494	17%
LONG	9,948	81%
LOWE	4,923	44%
MARC	5,451	49%
MERE	4,169	46%
MILT	5,084	59%
NEOT	4,258	41%
PLUM	9,940	61%
PORI	7,094	62%
ROYS	6,784	55%
SAXM	8,273	50%
SHAM	0	0%
SHER	6,597	51%
SOHA	4,105	58%
SUDB	3,460	39%
STOW	3,762	44%
SWAF	2,765	41%
UNTH	9,686	77%
WALS	4,042	35%
WHIT	5,834	54%
WOLD	13,186	69%
WOOD	9,960	57%
WROX	6,683	47%
CAF1	0	0%
WYMO	4,653	46%

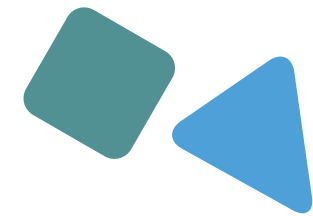
If EACH claimed Gift Aid on half the donated items we sold, we would make an additional

£29,432!

We're nearly there!



Online shops



eBay			
Store	Actual	Budget	%Variance
ALDE	0	0	0%
ANGO	3,211	3,463	-7%
ATTL	1,744	2,597	-32%
AYLS	1,851	2,814	-34%
BECC	781	1,039	-25%
BOWT	6,748	7,792	-13%
BUNG	3,665	1,948	88%
BURY	1,500	2,164	-31%
CAST	412	952	-57%
CAMB	4,089	3,896	5%
CHER	3,211	3,679	-13%
CLAC	4,051	4,329	-6%
COLC	650	216	200%
CROM	4,448	2,814	58%
DERE	1,311	1,732	-24%
DISS	275	3,679	-93%
DOVE	4,798	6,060	-21%
DOWN	846	3,030	-72%
ELYS	2,321	1,515	53%
FAKE	2,555	3,030	-16%
FELI	2,894	3,247	-11%
FITZ	1,944	1,948	0%
FRAM	2,262	3,030	-25%
FRIN	1,765	2,597	-32%
HADL	2,014	3,463	-42%
HALE	2,261	4,329	-48%
HALS	1,066	1,299	-18%
HINT	1,711	1,515	13%
HOLT	1,765	1,515	16%
HUNT	3,412	2,164	58%
IPSW	3,817	3,896	-2%
IVES	1,348	1,732	-22%
KING	109	952	-89%

eBay			
Store	Actual	Budget	%Variance
LEIS	1,247	2,381	48%
LIME	1,691	1,732	-2%
LONG	5,746	6,926	-17%
LOWE	4,335	4,329	0%
MARC	1,809	2,381	-24%
MERE	3,177	2,597	22%
MILT	2,265	1,299	74%
NEOT	0	0	0%
PLUM	1,881	2,164	-13%
PORI	4,981	6,277	-21%
ROYS	3,595	2,164	66%
SAXM	2,180	2,164	1%
SHAM	0	0	0%
SHER	1,498	1,299	15%
SOHA	1,969	2,841	-30%
SUDB	2,080	2,597	-20%
STOW	1,292	2,597	-50%
SWAF	0	649	100%
UNTH	3,595	1,515	137%
WALS	3,467	2,164	60%
WHIT	1,202	1,515	-21%
WOLD	62	866	-93%
WOOD	3,917	2,814	39%
WROX	799	866	-8%
CAF1	0	0	0%
WYMO	1,845	2,597	-29%



Book and media			
Store	Actual	Budget	%Variance
ALDE	0	0	0%
ANGO	676	1,020	-34%
ATTL	1,044	922	13%
AYLS	472	408	16%
BECC	529	245	116%
BOWT	1,548	1,613	-4%
BUNG	862	694	24%
BURY	1,119	938	19%
CAST	172	245	-30%
CAMB	3,319	3,427	-3%
CHER	2,344	2,366	-1%
CLAC	720	714	1%
COLC	530	367	44%
CROM	1,880	1,754	7%
DERE	1,098	612	79%
DISS	1,033	1,530	-32%
DOVE	1,663	1,428	16%
DOWN	169	408	-59%
ELYS	455	612	-26%
FAKE	182	408	-55%
FELI	956	1,428	-33%
FITZ	702	1,020	-31%
FRAM	1,367	1,224	12%
FRIN	300	408	-26%
HADL	1,239	1,224	1%
HALE	612	1,020	-40%
HALS	374	408	-8%
HINT	784	816	-4%
HOLT	397	408	-3%
HUNT	822	612	34%
IPSW	382	714	-46%
IVES	912	1,224	-25%
KING	39	0	0%

Book and media			
Store	Actual	Budget	%Variance
LEIS	614	408	-16%
LIME	50	204	-75%
LONG	1,745	1,917	-9%
LOWE	874	1,061	-18%
MARC	271	714	-62%
MERE	363	816	-56%
MILT	286	1,020	-72%
NEOT	0	0	0%
PLUM	1,764	1,836	-4%
PORI	1,088	1,387	-22%
ROYS	424	714	-41%
SAXM	1,272	1,122	13%
SHAM	0	0	0%
SHER	379	510	-26%
SOHA	487	714	-32%
SUDB	893	408	119%
STOW	505	510	-1%
SWAF	171	306	-44%
UNTH	1,055	1,020	3%
WALS	604	510	18%
WHIT	1,287	1,122	15%
WOLD	177	204	-13%
WOOD	717	612	17%
WROX	592	204	190%
CAF1	0	0	0%
WYMO	183	408	-55%

Style with EACH			
Store	Actual	Budget	%Variance
ALDE	0	0	0%
ANGO	406	400	2%
ATTL	471	400	18%
AYLS	82	200	-58%
BECC	272	200	36%
BOWT	167	200	-17%
BUNG	91	200	-55%
BURY	500	1,000	-50%
CAST	72	200	-64%
CAMB	1,231	600	105%
CHER	978	600	63%
CLAC	322	300	7%
COLC	278	200	39%
CROM	636	400	59%
DERE	387	400	-3%
DISS	23	240	-90%
DOVE	524	600	-13%
DOWN	60	200	-70%
ELYS	614	400	54%
FAKE	254	200	27%
FELI	365	240	52%
FITZ	533	600	-11%
FRAM	75	400	-81%
FRIN	328	300	9%
HADL	550	700	-21%
HALE	216	400	-46%
HALS	240	200	20%
HINT	384	520	-26%
HOLT	75	200	-63%
HUNT	285	200	42%
IPSW	132	300	-56%
IVES	424	600	-29%
KING	93	0	0%

Style with EACH			
Store	Actual	Budget	%Variance
LEIS	292	240	22%
LIME	617	400	54%
LONG	458	800	-43%
LOWE	370	120	208%
MARC	158	240	-34%
MERE	225	500	-55%
MILT	394	300	31%
NEOT	0	0	0%
PLUM	301	200	51%
PORI	946	1,000	5%
ROYS	244	400	-39%
SAXM	1,278	800	60%
SHAM	0	0	0%
SHER	317	300	6%
SOHA	281	300	-6%
SUDB	35	400	-91%
STOW	267	200	33%
SWAF	50	200	75%
UNTH	19	200	-91%
WALS	369	400	-8%
WHIT	251	240	4%
WOLD	76	200	-62%
WOOD	408	200	104%
WROX	252	200	26%
CAF1	0	0	0%
WYMO	95	200	-53%



News across EACH

Our Care Strategy



Making More Possible – **reaching further, together** – our new five-year care strategy

In June, we launched our brand-new care strategy which sets out how we will grow, develop and deliver our care in the years ahead. Building on the strengths we already have, it identifies opportunities to extend our reach and make an even greater difference to children, young people and families across our region.

The strategy has been shaped by the people who know our services best, including colleagues, families, healthcare partners and the wider community. Their experiences, feedback and insights have helped us understand what matters most, where improvements can be made and how we can continue to deliver outstanding care.

This strategy reflects our ongoing commitment to listening. This continued 'co-production' will remain central to everything we do, ensuring our services grow and evolve in ways that truly meet the needs of children, young people and families.

Watch the Care
Strategy film



Read the full
Care Strategy



Turning our vision into reality at The Treehouse

Together, we're creating more space, more support and more moments that matter for children, young people and families across Suffolk and North Essex.

Thanks to the generosity of supporters, work is well under way to expand The Treehouse – helping us reach more families and provide even more specialist hospice care for generations to come. The expansion will increase our offer and reach many more children and families in the region.

There has been exciting progress on site since work started in March, including taking down the former office and meeting room block to make way for the new hydrotherapy and wellbeing spaces.

Lots more to do now and throughout the whole of 2027, and every step brings us closer to creating the expanded spaces and services families need.

Learn more about the project by
clicking here or scan the QR code.



Volunteer focus

Meet Hazel from our Ely shop

"I love having the opportunity to give something back. It's my way of saying thank you."

Hazel Brown, 75, has volunteered at our Ely shop since it opened in October 2018. Helping out is her way of thanking EACH for supporting her family.

Hazel's granddaughter, Lucy Johnson, received care at our hospice in Milton from age two after being diagnosed with Lennox-Gastaut Syndrome, a severe form of childhood epilepsy. Lucy passed away in April 2018, aged 12.

Six months later, when the Ely shop opened, the ribbon was cut by Lucy's twin brother, Liam, who had raised £23,500 for EACH through a charity football match. Lucy's parents, Sharon and Andrew, have also supported EACH through events like the King's Lynn Bubble Rush.

"We still miss our little girl terribly, and that's why I'm here to this day," Hazel said. "EACH has been part of our lives for 20 years. Lucy enjoyed short breaks at Milton, allowing her parents time with her siblings, Liam and Katie. The staff were so kind, caring, and compassionate during end-of-life care, giving us precious time together."

Hazel volunteers every Monday and Thursday morning.

"I've met so many wonderful people," she said. "It keeps me going and gives me focus. I love being on the till and interacting with customers. It's a welcoming environment, and I'd encourage anyone to give it a go."

"Hazel shows the difference volunteers make," said Relief Shop Manager Sue Mitson. "Whether you can spare a couple of hours or more, every volunteer helps us provide vital care."



Join the Cheer Squad in 2027!

We're looking for enthusiastic volunteers to bring the energy to our cheer points throughout Spring 2027! You'll be supporting our amazing fundraisers at iconic challenge events, including the Cambridge Half Marathon and the London Landmarks Half Marathon.

Ready to make some noise and spur our runners on?
Drop us an email at events@each.org.uk to get involved!

An offer of free financial advice for EACH volunteers.

We're very pleased to share an opportunity from our EACH Business Circle member, MCB Financial Services, who have generously offered bespoke financial advice free of charge to staff and volunteers across the organisation. This personalised support is designed to help individuals make informed financial decisions, tailored to their unique circumstances and goals.

If you have any questions or would like to speak to an adviser, we will be happy to help. Please get in touch using the contact details below. We do have a dedicated email address set up as follows, so please email us on: each@mcbfinancialservices.co.uk

*Please note: This service has been kindly provided by a corporate charity partner of EACH. I'm sure you will understand it's important to note EACH does not endorse the service or organisation providing this offer, and it should not be considered an official EACH benefit.



Long service awards

April and August 2026

Congratulation to our volunteers celebrating a special milestone at EACH, be that 5, 10, 15, or 20 years of service!!

5 years

Name	Location	Award date
Cathy Davis	Shop (Cambs, Histon Road)	06/05/2021
Patricia Goodwin	Shop (Cromer)	07/05/2021
Karen Knapman	Duty Manager / Key Holder (Colchester, High St)	08/05/2021
Rosemary Doig	Shop (Colchester, Angora)	10/05/2021
Helen Newman	Shop (Hadleigh)	10/05/2021
Jennifer Sutton	Shop (Colchester, Angora)	10/05/2021
Alison Bone	Shop (Hadleigh)	11/05/2021
Lesley Bowler	Shop (Woodbridge)	12/05/2021
Sarah Ann Hammond	Shop (Hadleigh)	12/05/2021
Elizabeth Halford	Shop (Norwich, Aylsham Rd)	12/05/2021
Derek Nightingale	Shop (Sheringham)	12/05/2021
Sue Harker	Shop (Dereham)	14/05/2021
Jo Glover	Shop (Downham Market)	17/05/2021
Maureen Morgan	Shop (North Walsham)	17/05/2021
Alan Bishop	Shop (Bowthorpe Centre)	20/05/2021
Sandra Lawton	Shop (Whittlesey)	26/05/2021
Penelope Ong	Duty Manager / Key Holder (Long Stratton)	26/05/2021
Carole Dodd	Shop (Cromer)	29/05/2021
David Gillespie	Shop (Clacton on Sea)	02/06/2021
Kim Oliff	Duty Manager / Key Holder (Dovercourt)	03/06/2021

Name	Location	Award date
Amber Gowers	Shop (Felixstowe)	04/06/2021
Alison Street	Shop (Cambs, Histon Road)	05/06/2021
Natalie Willett	Shop (St Neots)	06/06/2021
Susan Beedle	Shop (Felixstowe)	07/06/2021
Barbara Cowen	Shop (Colchester, Angora)	07/06/2021
Hazel Bain	Shop (Felixstowe)	08/06/2021
Paul Howes	Shop (Felixstowe)	09/06/2021
Ellen Macbeth	Shop (Colchester, Angora)	10/06/2021
Avrille Robertshaw	Shop (Clacton on Sea)	10/06/2021
Hayley Smith	Shop (North Walsham)	16/06/2021
Andrew Fielding	Shop (Dereham)	17/06/2021
Margaret Doyland	Shop (Colchester, High Street)	17/06/2021
Callum Arrowsmith	Shop (Swaffham)	23/06/2021
Helen March	Shop (Plumstead Road)	24/06/2021
Susan Bowdler	Shop (Halstead)	26/06/2021
Irene Dewsbury	Shop (Ely)	28/06/2021
Patricia Fox	Shop (Attleborough)	30/06/2021
Sarah Jane Butcher	Duty Manager / Key Holder (Colchester High Street)	02/07/2021
Susan Ratcliffe	Shop (Dovercourt)	02/07/2021
Dianne Taylor	Shop (Colchester, High Street)	13/07/2021
Linda Shine	Shop (Lime Kiln Road)	14/07/2021

Name	Location	Award date
Pamela Pracy	Shop (Diss)	15/07/2021
Clare Minter	Shop (Hadleigh)	19/07/2021
Lesley Constantinou	Shop (Whittlesey)	22/07/2021
May Cook	Shop (Colchester, High Street)	23/07/2021
Marion Flood	Shop (Norwich, Aylsham Rd)	28/07/2021
Barry Holden	Shop (North Walsham)	16/08/2021
Christine Deighton	Shop (Cambs, Cherry Hinton Rd)	19/08/2021
Mary McOrmish	Shop (Cherry Hinton Rd)	19/08/2021
Tina Morhall	Shop (Leiston)	20/08/2021
Sheila Lawrence	Shop (Hadleigh)	25/08/2021
Catherine Stokes	Shop (St Ives)	02/09/2021
Andrew Stewart	Shop (Sheringham)	07/09/2021
Emma Huddart	Shop (Attleborough)	10/09/2021
Susan Burford	Shop (Colchester, High St)	13/09/2021
Emily Church	Shop (Halesworth)	13/09/2021
Jean Lethbridge	Shop (Dovercourt)	14/09/2021
Valerie Allen	Shop (Ely)	15/09/2021
Ann Davidson	Shop (Ely)	20/09/2021
Linda Ashworth	Shop (Hadleigh)	21/09/2021
Jake Hales	Shop (Dovercourt)	27/09/2021
Barbara Howard	Shop (Framlingham)	30/09/2021



Long service awards

April and August 2026

Congratulation to our volunteers celebrating a special milestone at EACH, be that 5, 10, 15, or 20 years of service!!

10 years

Name	Location	Award date
Anne Benion	Retail Distribution Centre (Thetford, RDC)	24/05/2016
Mary Greenwood	Shop (Norwich, Aylsham Rd)	20/06/2016
Jacqueline Fosker	Shop (Lowestoft)	24/06/2016
Sandra Jack	Shop (Lowestoft)	24/06/2016
Susan Earley	Duty Manager / Key Holder (Norwich Unthank Road)	14/07/2016
Ruth Spraggons	Shop (Hadleigh)	27/07/2016
Sky Sawyn	Shop (Whittlesey)	03/08/2016
Yvonne Bowden	Shop (Felixstowe)	10/08/2016
Linda Dee	Shop (Felixstowe)	24/08/2016
Lyn Blizzard	Duty Manager / Key Holder (Norwich Plumstead Road)	31/08/2016
Pamela Baker	Duty Manager / Key Holder (Bungay)	01/09/2016
Daphne Turner	Shop (Leiston)	08/09/2016
Samantha Ellis	Duty Manager / Key Holder (Diss)	09/09/2016
Hilary Whitmore	Shop (Ipswich, Felixstowe Road)	13/09/2016
Elizabeth Oldman	Shop (Bungay)	15/09/2016
Gwynfa Brundle	Shop (Dovercourt)	22/09/2016

15 years

Name	Location	Award date
June Malley	Shop (Halstead)	13/06/2011
Sue Booth	Shop (Lowestoft)	04/07/2011
Vanessa Moore	Shop (Whittlesey)	25/07/2011
Jane Killick	Shop (Cambs, Histon Road)	01/08/2011

20 years

Name	Location	Award date
Ruth Adcock	Shop (Wymondham)	22/07/2006



Thank you for all the time you have given EACH



Meet Jayden

who recently opened our new shop in Aylsham

Jayden Everitt was not expected to live beyond infancy after being diagnosed with semi-lobar holoprosencephaly – a rare condition affecting brain development – before birth.

Instead, he has defied the odds and recently transitioned into adult services after nearly two decades of care and support from EACH.

“He’s got the most wonderful smile and an aura that just draws people in, whether they know him or not,” said carer Linda, who, together with husband Steve, began fostering Jayden when he was nine months old, becoming his legal guardians when he was aged ten.

Linda and Steve’s children, Leanne and Martyn, along with their four grandchildren – Ryan, Tianna, Reuben and Olivia – have embraced Jayden from the start, and homelife has always revolved around him.

“He’s always been a big part of our family, it’s taken great teamwork and both of us working together to get him where he is,” said Linda, who spent three decades working with young people and adults with learning disabilities.

In addition to their strong family dynamic, Linda and Steve are hugely grateful for the role EACH has played in Jayden’s life.

“EACH has been a massive part of Jayden’s life, ever since he was a baby and we used to go to Quidenham.”

As Jayden grew older and started school, EACH adapted its support with home visits.

For Jayden, who uses a wheelchair and is non-verbal, art therapy became a particular favourite, while the whole family enjoyed taking part in online music therapy sessions.



“The care team have always been amazing, and they’ve helped him become the person he is today.” said Linda.

“In addition to the care team, we’ve met so many other lovely people and families.” continues Linda.

As Jayden moves into adult services, the family are navigating a future without the hospice that has supported them for almost 18 years.

While looking forward, Linda reflects on the past with real fondness and has no doubt life would have been very different without EACH.

Read more of Jayden’s story by clicking here or scan the QR code.



Volunteer Thank You Days...

We look forward to seeing you all at our upcoming Volunteer Thank You Days over the next few months. If you've not yet managed to book onto one of the events, or you have any questions please reach out to your shop manager or volunteer services partner.

volunteerservices@each.org.uk

Volunteer Zone!

Volunteer Zone is your new dedicated online hub for all things volunteering at EACH. Here, you'll find the latest news, updates, resources, training opportunities and important information to support you in your volunteer role.

As our volunteer community grows, this platform will continue to evolve with new content, helpful resources and exciting updates, so be sure to check back regularly to stay connected and informed.

[Visit the Volunteer Zone](#)



Scan to explore our
Volunteer Zone!

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