





East Anglia's Children's Hospices





# **Applicant pack**Care Assistant

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#### Letter from our CEO



Dear Applicant,

Thank you for your interest in this hugely important role with East Anglia's Children's Hospices (EACH).

At EACH we care for babies, children and young people with life-threatening conditions and support their families, offering a range of services across Cambridgeshire, Essex, Norfolk and Suffolk. Our family-centred approach includes end of life care, specialist symptom management, short breaks, wellbeing activities, mental health therapies, counselling and volunteer services in the family home, meeting needs of the child and all the family. For families, including those who have been bereaved, we are able to give them the best in the worst possible situation.

We have three hospices - Milton in Cambridge, The Nook in Norwich and The Treehouse in Ipswich. We offer care and support in the hospice, in the family home and the community. EACH is accredited by Investors in People and has a diverse workforce of 330 employees and 50 bank staff predominantly employed across three hospice locations, nearly 50 retail outlets and a central services team based at Milton in Cambridgeshire. All our employees, both care and professional services, play a big part in making a difference to the lives of families at a time when they need it most.

If you would like to join our wonderfully dedicated team and have the skills, passion and experience, we would very much welcome an application from you.

Thank you once again for your interest in EACH - and good luck!

Yours faithfully.

Phil Gormley **EACH Chief Executive** 

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#### Amari's story

Whilst still in the womb Amari was diagnosed with Edwards Syndrome. Since birth she has lived with many complex health conditions including a hole in her heart, cysts on the brain, delayed mental development, poor muscle strength and oral feeding problems.

Amanda, Amari's mum. "Just knowing EACH is still there and willing to help and support us is another important comfort. This journey is difficult and uncertain, and what EACH provides is some form of certainty in the guidance and support they provide to families facing the loss of a child."

Read Amari's story here









#### What do we do at EACH?

Founded in August 1989, we care for children and young people with life-threatening conditions across Cambridgeshire, Essex, Norfolk and Suffolk and support their families.

Our family-centred approach includes specialist nursing care, symptom management nursing, short breaks, wellbeing activities, therapies, care at end of life, bereavement support, counselling and volunteer services in the family home; all meeting the individual needs of the child, young person and whole family.



We need to raise **£7.8m** from retail

and **£6.7m** from

fundraising every year

to keep our hospices

running

Last year
499 children
and young people
received our support

CQC rates all three of our hospices as Outstanding



There are currently
620
children, young
people, babies &
family members

receiving our care and support

We offer **24/7** care and advice



View it here

Our care covers
5,000
square miles

More than half of our care is provided in the family home and local community





## **Benefits** of working for EACH

- Enhanced annual leave entitlement -27 days plus eight bank holidays
- Additional holiday purchase scheme
- AVIVA pension package up to 7% employer contribution including life assurance
- NHS pension continuation of if already contributing
- Enhanced maternity and paternity leave
- Flexible working opportunities

Free eye tests and discounts for **VDU** users



Specsavers Corporate eyecare



Free onsite parking depending on location

> **Employee Assistance** Programme – work and personal life support

> > health assured

Hybrid working - depending on role



Personal development supported through training plan and clinical supervisions



Blue Light Card

**charity** worker **discounts** 

**Charity Worker Discount Card** 

Long service recognition and additional holiday at 5 and 10 years

### **Meet the Team**

What is it like to be a Care Assistant at EACH?



Meet Senior Care Assistant

Michelle Seaman



Meet Senior Care Assistant **Jo Bishop** 

Michelle works closely with families at EACH and loves to see them grow in confidence, adapt together and make precious memories.

Jo loves working at EACH and says it has lived up to and exceeded her expectations. She is an established part of the team at The Nook, our hospice in Norfolk.

Click above to hear a little bit more about why they enjoy working for EACH



**EACH Milton**Our hospice in Cambridgeshire



**The Treehouse**Our hospice in Suffolk



**The Nook**Our hospice in Norfolk

Take a tour of our hospices

## Our Vision, Mission & Values

#### **Our Vision**

We aspire daily to lead the way in providing world-class care for children with life-threatening conditions. Every child deserves support, alongside their families, whenever and wherever they need it.

#### **Our Mission**

To improve the quality of life and wellbeing of every child and family under our care, by providing individual and comprehensive services at all times.

#### **Our Values**

#### Empathy and understanding

Understanding the views and feelings of others is central to our work relationships and how we interact daily.

#### Commitment to quality

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We consistently employ our best efforts and strive for the highest standards in everything that we do, always looking for ways to improve.

#### Open and respectful

We operate in an honest and participative way. Welcoming constructive feedback and different views, we understand the power of words and behaviour, and hold ourselves accountable for maintaining a positive and considerate work environment.

#### Make it happen

We are empowered to take responsibility for getting things done.

#### How to apply:

www.each.org.uk/jobs

#### **Get in touch:**

hrinbox@each.org.uk



Sign up for our vacancies e-bulletin to get regular updates on your preferred roles.

Sign up today

