# Adapting a Long Term Ventilation (LTV) service for Children and Young People (CYP) in a Hospice Care Setting – Development of Senior Care Assistants

each.

East Anglia's Children's Hospices

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## Introduction

- EACH provides care to CYP with life limiting and life threatening conditions as well as end of life care to CYP and their families living in Cambridgeshire, Norfolk, Suffolk and North East / West Essex
- EACH LTV service developed in 2016 to ensure delivery of safe care in line with standards set out in West Midlands Quality Standards (2015)
- Care was delivered to 68 CYP in 2020/2021. A reduction of 18% compared to those accessing EACH in 2019/2020. We speculate this is due to fewer referrals during the Covid-19 pandemic and an increase in young people transitioning to adult services
- The service supports discharge planning, coordination of care and specialist level end of life care to CYP with LTV needs
- Care is overseen by two clinical nurse specialists (CNS), two LTV nurses and two senior care assistants (SCA). The development of SCA role was perceived as an innovative and cost effective way to support the CNS in development and delivery of LTV care
- This poster outlines the development of a senior care assistant role (SCA) within a hospice led LTV service.

### Team



## "Tina works with such passion and knowledge regarding CYP requiring LTV, she enables the child and their families to have great confidence in her and therefore feel safe and supported"

in a positive way to being taught by 'one of us" - Sue Dulgarn, Practice development facilitator. - Michaela Bridson, Senior Care Assistant Develop & review CYP Work with Lead respirator ource missing or faulty Meet with the CYP and specific clinical guidelines consultants to develop equipment from lead family to gather Ensure families have the centre, community teams o direct from manufacturers home and adequate Co-productive working with Create pictorial Maintain & develop symptom management clinical nurse Advocate for the CYP & guidelines professional relationships specialists to enable management of family within Multi-"Having a colleague with external professionals LTV at EOL disciplinary meetings and with such invaluable knowledge is just Asses and care for stable & incredible. An amazing Sourcing & managing long term Advocate within the 'kev Developing CYP specific portfolio's ventilation equipment resource to have when Complete respiratory care worker' scheme for unstable the hospice or community seeking advice with (region specific) regards to children transferring into the hospice for end of life Risk assess & support LTV Supporting CYP & Advocating for CYP within MDT's hydrotherapy sessions. Assessment of stable and care" - Laura Bunton, families with the **Long Term Ventilation Senior** Clinic's and liaison with professionals unstable CYP, planning and transition into adult Clinical Nurse Specialist nvolved in the CYP's care. evaluating care. services. **Care Assistant Role** Plan & risk assess Short "Excellent Buddy sessions with nurses and Break Care. knowledge, gives are assistants, working with confidence and stable and unstable CYP Training great support to Mentoring Feaching/training/mentoring nurses Organise & attend advanced Days the Nursing team." and care assistants. Training and ventilatortraining supporting families - Laura Bunton upervising Care assistants in practice every 2-3 months. Clinical Nurse Specialist "it shows what a Organise & facilitate group training and 1:1 teaching senior care sessions with Nurses and Education **CYP & Families** assistant can do.

"As a physiotherapist, it has been a good opportunity to work alongside LTV carers to support hydrotherapy sessions for ventilated children and young people within our hospices.... This gives me and the Hydrotherapy Team more confidence to develop the experience of hydrotherapy, and offer it to the most complex cases"- Debra James, Physiotherapist

"Jenine makes the seamless
transition from skilled practitioner to
fun carer. One moment she is
dealing with very complex
technology and the next she is on the
floor playing princesses and castles"Ruth Ingram, Nurse.





"The LTV team have provided much needed advocacy and advice in our first year out of hospital. We would have struggled to cope without them." Hannah McLaren, Parent of Phoebe

## **Summary Data**

"They give us guidance, never get upset with us when we

really appreciate the 1-1 support that Tina gives them."-

have asked So many questions. And I feel the families

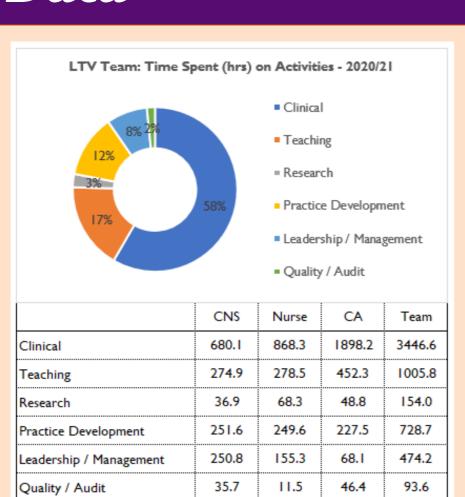
"Its kind, good and nice to have a care assistant like Tina to

look after me at the Nook and show all the staff how to use

my NIV." - Phoebe W, Young person at the Nook

Sarah Baylis, Band 6 Nurse.





1530.0 1631.5 2741.3 5902.8

Care Assistants

Provide support and education for

families around the use of the

equipment provided



## Recommendations

allowing other

Nurse.

staff to aim high"

- Kate Jay, Band 6

This initiative has led to successful role development. Benefits are:

ork with the LTV team to

review & develop training

resources.

Review and provide

feedback for staff workbooks.

"The care assistants overwhelmingly responded

- Assist with development and standardisation of region wide training and documentation
- Lead with internal training/assessment & support external training delivery
- Network/build relationships with lead centres. Collaborate with discharge planning, on-going management and follow up
- Ongoing integration within the wider care team. Maintain a flexible approach to work, incorporating EACH's model of care.

## References

Complete clinical

competencies with Nurses

and Care assistants

Complete Annual reassessment

for competent staff



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- Visit us at: <a href="https://www.each.org.uk">www.each.org.uk</a> EACH is a Registered Charity: 1069284

