



each

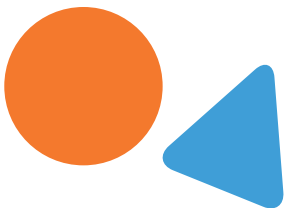
East Anglia's
Children's Hospices



Applicant pack

Facilities

1. Letter from our CEO
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INVESTORS IN PEOPLE®
We invest in people Standard

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Letter from our CEO

Dear Applicant,

Thank you for your interest in this hugely important role with East Anglia's Children's Hospices (EACH).

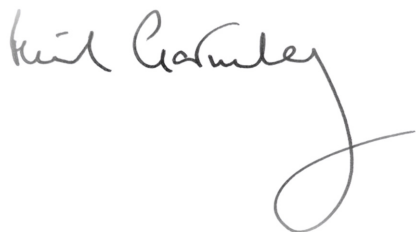
At EACH we care for babies, children and young people with life-threatening conditions and support their families, offering a range of services across Cambridgeshire, Essex, Norfolk and Suffolk. Our family-centred approach includes end of life care, specialist symptom management, short breaks, wellbeing activities, mental health therapies, counselling and volunteer services in the family home, meeting needs of the child and all the family. For families, including those who have been bereaved, we are able to give them the best in the worst possible situation.

We have three hospices - Milton in Cambridge, The Nook in Norwich and The Treehouse in Ipswich. We offer care and support in the hospice, in the family home and the community. EACH is accredited by Investors in People and has a diverse workforce of 330 employees and 50 bank staff predominantly employed across three hospice locations, nearly 50 retail outlets and a central services team based at Milton in Cambridgeshire. All our employees, both care and professional services, play a big part in making a difference to the lives of families at a time when they need it most.

If you would like to join our wonderfully dedicated team and have the skills, passion and experience, we would very much welcome an application from you.

Thank you once again for your interest in EACH - and good luck!

Yours faithfully,



Phil Gormley
EACH Chief Executive

Amari's story

Whilst still in the womb Amari was diagnosed with Edwards Syndrome. Since birth she has lived with many complex health conditions including a hole in her heart, cysts on the brain, delayed mental development, poor muscle strength and oral feeding problems.

Amanda, Amari's mum. "Just knowing EACH is still there and willing to help and support us is another important comfort. This journey is difficult and uncertain, and what EACH provides is some form of certainty in the guidance and support they provide to families facing the loss of a child."

[Read Amari's story here](#)



Who are we - Facilities

Facilities are an integral part of the organisation, from housekeepers to cooks, maintenance and caretakers, our team ensures a comfortable 'home away from home' environment for children who access our services, and their families. They also provide a safe and functional working environment for everyone within our three hospices.

We offer families flexibility and control over where they receive their care and support; at home, in hospital or at one of our three hospices at Milton, The Nook and The Treehouse.



We need to raise
£7.8m from retail
and **£6.7m** from
fundraising every year
to keep our hospices
running

CQC rates all
three of our
hospices as
Outstanding



There are currently
620
children, young
people, babies &
family members
receiving our care
and support

Last year
499 children
and young people
received our support

We offer
24/7
care and advice

Discover more about EACH
and our vision to lead the way
in children's hospice care in
our four year strategy.

[View it here](#)

Our care
covers
5,000
square miles

More than half
of our care is
provided in the
family home and
local community





Benefits of working for EACH

- Enhanced annual leave entitlement - 27 days plus 8 bank holidays
- Additional holiday purchase scheme
- AVIVA pension package – up to 7% employer contribution including life assurance
- NHS pension - continuation of if already contributing
- Enhanced maternity and paternity leave
- Flexible working opportunities

Free eye tests
and discounts for
VDU users

Specsavers Corporate eyecare

Cycle to work
scheme



Free onsite
parking -
depending on
location

Employee Assistance
Programme – work
and personal life
support

health assured

Hybrid working
- depending
on role

Personal
development
supported
through regular
1:1's and annual
appraisals



Blue Light Card

charityworkerdiscounts

Charity Worker
Discount Card

Long service
recognition and
additional
holiday at 5 and
10 years



Meet the Team

What is it like to work in Facilities?



Meet Milton Lead Chef
Julie Knott

Julie Knott has been a chef at EACH for 13 years. Based at Milton, Julie spends her days cooking up a feast of mouth-watering meals and treats – all heartily enjoyed by children, families, staff and volunteers.

Click above to hear a little bit more about why she has enjoyed working for EACH.



EACH Milton

Our hospice in Cambridgeshire



The Treehouse

Our hospice in Suffolk



The Nook

Our hospice in Norfolk

Take a tour of our hospices

Our Vision, Mission & Values

Our Vision

We aspire daily to lead the way in providing world-class care for children with life-threatening conditions. Every child deserves support, alongside their families, whenever and wherever they need it.

Our Mission

To improve the quality of life and wellbeing of every child and family under our care, by providing individual and comprehensive services at all times.

Our Values

Empathy and understanding

Understanding the views and feelings of others is central to our work relationships and how we interact daily.

Commitment to quality

We consistently employ our best efforts and strive for the highest standards in everything that we do, always looking for ways to improve.

Open and respectful

We operate in an honest and participative way. Welcoming constructive feedback and different views, we understand the power of words and behaviour, and hold ourselves accountable for maintaining a positive and considerate work environment.

Make it happen

We are empowered to take responsibility for getting things done.

How to apply:

www.each.org.uk/jobs

Get in touch:

hrinbox@each.org.uk

Sign up for our vacancies e-bulletin
to get regular updates on your
preferred roles.

Sign up today



**Vacancy
update**